

Franklin Hospice

36th Annual Report

2022

Franklin Hospice

Te Kahu Pairuri
ki Franklin



Franklin Hospice Charitable Trust (consolidated)

For the year ended 30 June 2022

Legal Name of Entity - FRANKLIN HOSPICE
CHARITABLE TRUST

Entity Type and Legal Basis - Registered
Charitable Trust under the Charitable Trust
Act 1957

DIA Charities Registration Number -
CC22373

Our Vision

Living Every Moment With Dignity

Our Mission

Franklin Hospice will lead in the provision of quality specialist palliative care by working with families, community and other health professionals and organisations.

Our Values

Accountability

Compassion

Dignity

Integrity

Respect



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From the Chair

Challenges & Changes - two words that summarise the year at Franklin Hospice.

Like every charity, Covid has challenged the operation with reduced shop revenues and difficult operating conditions for our staff and volunteers. However, shop sales recovered well in the later part of the year as life returned to some normality.

The Governments Health Reforms and the lack of decisions and clarity over future funding remain a key issue for our Hospice and the other hospices in the country.

To quote the CEO of Hospice NZ Wayne Naylor "Our hospices are facing a funding crisis. So, it was a huge disappointment when we learned that, despite billions of dollars being allocated to health, Budget 2022 offered no extra support for the 32 hospice services who offer palliative care to nearly 20,000 patients and their whānau every year.

The lack of government recognition given to this vital service – one that we all expect for our loved ones in their time of need – means that hospices must continue to rely on revenue from their op shops and fundraising events in order to continue to provide free palliative care in their communities."

Despite all of these challenges Franklin Hospice is in good heart. We have an extremely capable and highly qualified team of nurses and management, a committed group of wonderful volunteers, a strong balance sheet and a Board with wide ranging skills & expertise. All of our team are committed to providing the best possible palliative care & support to people affected by life limiting illnesses and their families in the Franklin District.

Without our volunteers we could not function. To all our volunteers a big thank you from the Board. You should be very proud of your commitment and giving back to our community. I would like to acknowledge two of our volunteers Gael Coles and Shirley Roberts who celebrated 25 years of volunteering for our Hospice-an outstanding contribution.

Audrey Hepburn, the great actress's quote epitomises our dedicated team of volunteers "As you grow older, you will discover that you have two hands — one for helping yourself, the other for helping others."

Our brilliant nurses are the core of our organisation, so on behalf of the Board many thanks to them for their continued passion, care, diligence and support. We have one of the most qualified and committed nursing teams in NZ so thank you - Maria Iacoppi, Lynne Lewis, Jude Balle, Helen Lees, Jackie Thompson, Roxie Sawtell, Nicole Curry and Jo Fitzpatrick. Our Patient & Family Support worker Sharon Amundsen is also providing high quality support services.

We have supported record numbers of people and their families as the Franklin area population grows at a faster rate than most other regions in NZ. Subdivisions such as Paerata Rise, Auranga and in the future the Kiwi Income Property, Oyster Capital, and Fulton Hogan development at Drury South, plus the ageing population will considerably increase the pressure on our services. This is an issue the Board will have to grapple with over the next period to see how we can continue the high level of service we provide.



Franklin Hospice Board L to R: Brian McMath, Sharon Graham, Dr Richard Potman, Shirley Roberts (volunteer), Gael Coles (volunteer) Glenn Jackson, Graeme Longdell, Angela Huxford.

At present approximately fifty five percent of our funding is from Government and the balance comes from our fundraising activities and donations from the community, so increased Government support is vital to the continuation of, and growth for, our services over the next few years.

We have increased our services over the past few years to now include social work and community engagement. We have upped our fundraising and marketing efforts and the team of Alison Daldy and Karena Brady-Leathem have done a fantastic job of lifting the profile of the Hospice using social media tools such as Facebook & Instagram and organising many innovative events. A big well done from the Board to Alison & Karena.

The year also resulted in a number of significant changes.

Ric Odom our CEO for the past six years retired and finding a replacement was the Board's responsibility. The Board would like to thank Ric for his service and commitment to Franklin Hospice. He did a great job under trying circumstances, particularly during the Covid Pandemic and his military background came to the fore with meticulous planning and execution, ensuring we followed strict health guidelines which protected our staff and patients. Ric significantly lifted the public awareness of the Hospice during his tenure, which was one of the tasks we set him. We wish him a long, healthy and happy retirement with the freedom to travel and more time with his family and grandchildren. A big thank you Ric from the Board for a job well done.



Finding a replacement CEO is always a challenge and more so in the current environment. All the Board were involved in the recruitment interviews with two groups interviewing the short-listed candidates. We were delighted that Sue Marshall accepted the role as she was the Board's unanimous choice. Sue took up the CEO's role in May 2022. She was previously Regional Manager of Tamaki Health responsible for sixteen of their Health Centres which provide health and urgent care. Sue has impressed in her short time in the role and we are confident she will be an excellent advocate for the hospice across Government, Health NZ and other agencies.

Vicki Burton our Shop Manager has managed a challenging retail environment with aplomb and thanks go to her & her team of volunteers for their ongoing support and dedication.

A significant societal change occurred in November 2021 with the End-of-Life Choice Bill Act (2019) taking effect. The main impact of the Act is on our staff, and the Board has given them freedom of choice to continue supporting patients who choose assisted dying.

I would like to thank Angela Huxford who stepped down as Board Chair due to family and work pressures but fortunately has agreed to stay on the Board. Angela has been Chair since 2019 so I would like to personally thank Angela for her leadership of the Hospice through a challenging time with the Covid pandemic and her continuing service. Sharon Graham stepped down as a Board member in 2022 but fortunately for us, she is continuing in her role co-ordinating our forthcoming Garden ramble. We added two new Board members in 2022-Sharelle Lincoln and Bruce Peden. Sharelle works for an international company who provide services and equipment to the Health Sector and Bruce is an experienced business manager and company director. Both Sharelle and Bruce add considerable experience, connections and governance skills to the Board. A big thank you to all the Board members Glenn Jackson (Deputy Chair), Dr Richard Potman, Graeme Longdell, Paul Reidy, Bruce Peden, Angela Huxford & Sharelle Lincoln who give their time freely and have a passion for their community and the role Franklin Hospice plays in our community.

Finally, a big thank you to the Franklin community, our sponsors and donors as without your support we would not be able to keep providing the palliative care and support services to our District.

Brian McMath
Chair
Franklin Hospice

From the CEO

This year provided us with many challenges, the toughest of which was Covid.

Covid meant lockdowns and restricted movement for much of the year, making the delivery of care and fundraising more difficult. The government provides around 55% of the funding we need to operate our services so access to other funds is vital for us to continue to provide the high level of care we are known for.

Franklin has experienced high population growth over the past few years and this trend is set to continue. This has resulted in an increase in demand for our services, without a corresponding increase in funding. Full credit goes to the marvellous team of committed staff at Franklin Hospice who have carried this additional workload without complaint.

The year to 30th June 2022 saw a continuation of the trend of increasing numbers of both patients referred to us and the number of patients the team are supporting at any one time. 247 new patients were referred to our service and the number of patients being supported at any one time was often over 120. The age of patients we assisted during the year ranged from 19 – 101. Over the course of the year, we supported 380 patients and their families (an increase of 14%). Our team made 2010 home visits – 4% less than last year – due to covid. Calls were up significantly by 31% at 5644 for the year. Similarly advice provided to other health care professionals increased by 31% to 3,269 this year.

One of the more significant growth areas was in the afterhours space where there was a 31% increase in afterhours calls and visits – from 459 to 620 this year. Franklin Hospice is not contracted to visit patients afterhours as this is the responsibility of the Community Nursing Team, who are also struggling to manage the increased workload a growing population brings. Our team have made many visits afterhours though, to ensure patients have the specialist care they need.

There have also been some staffing changes. Our long term CEO Ric Odom and Patient & Family Support Team Leader Beryl McElroy both retired. We would like to thank them both for the years of dedication, and valuable contributions Ric and Beryl have made, and wish them a much deserved happy retirement.

We are supported by a number of businesses and organisations in the Franklin area and these are listed at the end of this report. We gratefully acknowledge their support and that of others whose name may not appear in this report.

I must also acknowledge the generosity of the Lion Foundation, One Foundation, the Freemasons Foundation, and Harcourts, all of whom made grants available during the year, and key sponsors Barfoot & Thompson, BNI, Mitre 10, Riverhaven Artland and Farmers. We thank all who have donated their time, money, goods or services to us, gave us a grant, or left us a gift in their will. We truly appreciate your support.

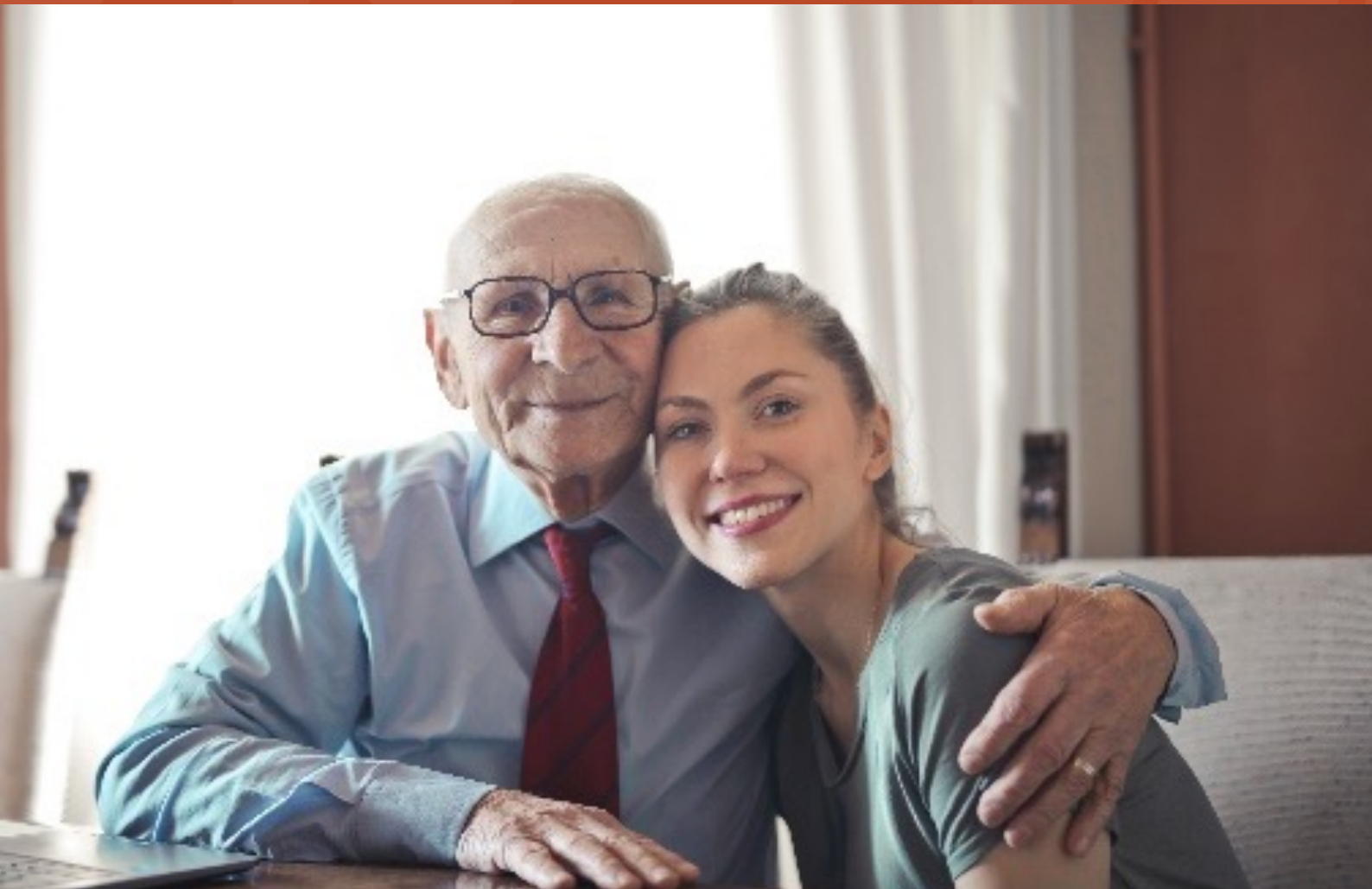
As incoming CEO I am overwhelmed by, and immensely grateful to, the entire Franklin Hospice Team, The Board, all of our amazing volunteers, and the fantastic Franklin Community, for their support and care.

Sue Marshall
Chief Executive Officer



What We Do

Franklin Hospice provides care and support to people facing life-limiting illness.



We support people living in the Franklin region, from the Awhitu Peninsula across to Kaiaua, down to Mangatangi, Port Waikato, and all the areas in-between. Hospice is a free service offered to patients and their family and whanau, regardless of age or ethnicity.

Our service is home-based, meaning we provide care in the patients place of residence. Though we don't have a specialist Hospice inpatient unit, our team work hard to help people achieve their optimum quality of life and remain at home.

Because each individual has different care goals and needs, the services we provide vary from person to person. After receiving a referral, one of our community palliative care nurses meet with the patient and family to establish a plan of care that best addresses their personal needs. This could range from organising medication to help with troublesome symptoms, referring to our Patient Family Support Manager to assist with living, financial or emotional concerns, organising equipment to help people remain safe at home, or complimentary services such as biography or massage.

The frequency of contact by the hospice team varies depending on the patient's needs, ranging anywhere from daily to three monthly. Our team also provide support behind the scenes through advice and information we give other healthcare providers such as general practitioners or residential care staff to help them provide palliative care.

We also support family members who of course are also undertaking the palliative care journey albeit a different one to the patient. Having a loved one with a life-limiting condition is often hard on family members and just having someone knowledgeable to talk things through and provide honest and complete information delivered with professionalism and compassion can often help a lot. Our hospice services remain free to all our patients and families. This makes a huge difference to them knowing that whatever other concerns they may have, paying for hospice support is not one of them.

As part of our commitment to improving palliative care services across the Franklin area, we work with other health professions and organisations too. Franklin Hospice regularly hosts other health professionals including nurses and student doctors to better develop their understanding of the role of hospice and the support we provide to patients and families. Other health professionals dealing with patients with a life-limiting illness can and do access our Clinical Services Team for support and specialist advice.

Franklin Hospice Statistics

2010

Community
Patient Visits

5,644

Patient/Family
Calls

206 DEATHS

620

Advice to other
Health Professionals

247

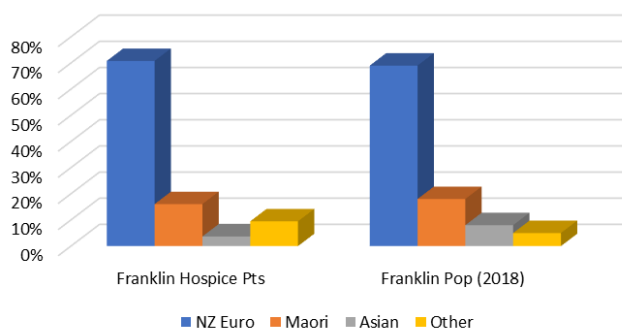
Ave days Patients
are in our service

620

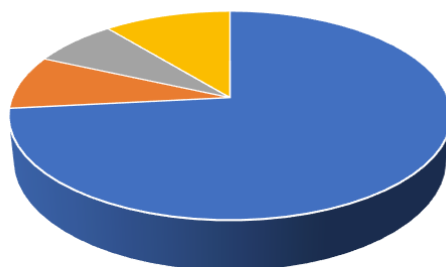
After Hours Calls

Patient Ethnicity

Franklin Hospice Patient Population Profile



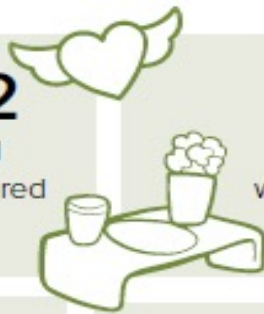
Primary Diagnosis



National Statistics

10, 592

people who died
this year were cared
for by hospice.



17, 589

patients and their
whānau were cared
for by hospice.

59% of

care was provided
at home including
within an Aged
Residential
Care facility.

166,541

Face to Face Visits



290,741

Phone
Calls



What Our Patients and Family Members Say

Our latest feedback survey showed that patients and carers rate the services provided by Franklin Hospice highly. Overall satisfaction was very high at 98% of survey respondents rating the service as good or excellent. Other areas that rated highly include – respect shown by staff, information provided about available services, advice provided, staff communication, involvement in decision making, positive response to concerns, and frequency of contact by hospice staff.

In particular respondents highlighted the following as being outstanding:

- The regular communication from staff whenever and however often the patient needed it.
- The kindness, compassion and respect shown by staff to patients and families
- The clear expectations given to patients and families
- The outstanding overall level of service

The comments below come from the feedback survey and show the high level of support our team have given to our patients and their families. The level of care, concern and compassion is evident.

“I will be forever grateful for the care given by Franklin Hospice to my late wife.”

“Nurses made my mum feel safe and listened to her while she was still able to speak. Mum was treated as a person not an object.”

Clinical Services Report

Our Clinical Services Team

Franklin is fortunate to have a passionate and dedicated team of community palliative care nurses servicing the region. I would like to thank the six permanent nurses and our casual nurse for the care they provide patients and families. We pride ourselves on good patient care and team work and I believe this shows in the service we provide.

Unfortunately, Franklin Hospice is funded to provide less services than the other hospice's of Auckland limiting the help and support we can offer to patients & families. To ensure our service is still of high calibre, we endeavour to have highly qualified and experienced palliative care nurses who can provide comprehensive holistic care. Of our six palliative care community nurses, five have post-graduate qualifications in palliative care, and our newest nurse will commence post graduate study next year. This makes Franklin Hospice one of the most qualified Community Hospice teams across the country, ensuring the residents of Franklin have access to high-quality palliative care.

Palliative SMO support

Franklin Hospice uses innovative strategies to overcome some barriers from underfunding. In May 2022, we commenced complex case discussions with Dr Jen Dawson, Palliative Care Senior Medical Officer from Middlemore Hospital. Dr Dawson provides the team with advice for patient care and contact with other specialist services. Dr Dawson and her team at Middlemore Hospital are also available to patient's general practitioners (GP's), offering specialist input to the community. The Franklin Hospice nursing team are grateful to Dr Dawson and her team for their support.

Assisted Dying Act

Assisted Dying is now legal in New Zealand. Although Franklin Hospice does not provide the service, we support patient's right to choose. This does not change the service we provide patients and families. The Ministry of Health has developed a comprehensive service that allows patients wanting to explore the option of assisted dying to independently come to a well-informed decision. Though at first assisted dying presented some challenging conversations due to our inexperience with the process, it is now a service we are familiar with, allowing us to direct patients wanting more information to the appropriate resources.

Holistic care

Medical management of symptoms is just one aspect of providing comprehensive palliative care. Palliative care encompasses all elements essential to wellbeing, including mental and emotional health, spiritual health, physical health, and family support. Our clinical team work in conjunction with other services to support our patient's total wellbeing, including Hospice's Patient Family Support Manager Sharon Amundsen, our volunteers, and charities like Sweet Louise, TimeOut, and Race4Life that together help us to provide a holistic service.

After-Hours

Franklin Hospice provides an after-hours phone service, providing phone advice for patients and families overnight and in the weekends. In the past year this service has become increasingly busy. Adding to this, the district nurses who provide weekend visits have become stretched to capacity with new acute community workload making it difficult for them to provide palliative visits in the weekend and leaving the Franklin Hospice team to provide any unplanned weekend visits. The Clinical Services Team have acknowledged the benefit of being able to provide this continuity of care to patients through the weekend and hope this can become a service we can provide ourselves in the future.

Maria Iacoppi
Clinical Services Manager



POI - Palliative Outcome Initiative

Poi is a Hospices of Auckland (Harbour Hospice, Mercy Hospice, Hospice West Auckland, Totara Hospice South Auckland and Franklin Hospice) joint initiative. While Poi does not work directly with patients or families, our small part-time Poi team works closely with others in the primary care sector and aims to:

- Identify those in Auckland who may benefit from hospice palliative care and support;
- Provide improved advice and training especially to General Practices and Residential Care facilities; and
- Train more GPs and psychosocial practitioners in palliative care.
-

The role of Franklin Hospice POI team is to provide proactive advisory support aligned with palliative pathway activation care planning, responsive and proactive in-reach coaching and support, and to enhance capability development in the local hospice coverage area for both Aged Residential Care (ARC) and GP Practice providers.

A community palliative care nurse leads Franklin Hospice's POI team. The focus is on supporting link nurses from ARC facilities and staff within GP practices to identify palliative needs and initiate early planning. Our POI team consists of 2 Palliative Care nurses with a combined FTE of 0.6. Since gaining our second nurse at the end of 2020 Franklin POI team have managed to increase ARC support visits considerably with a weekly visit to most facilities in our district. This in turn has allowed our existing POI Lead to focus intensively on Primary Health.

There are 6 residential care providers' and 8 General practices in the Franklin service coverage boundary area. Additionally, Franklin Hospice POI team works closely with Pukekohe and Franklin Memorial Hospitals. Both hospitals are Counties Manukau Health facilities with medical coverage being provided by local GPs.

There has been a great uptake of nurses eager to complete Link nurse training within the Franklin region. Link nurses are often the key drivers of POI, engaging with the POI team and prioritising the care of community palliative patients.

Our current Link Nurse population is 20, with 9 in Primary Health and 11 in residential care facilities and private hospitals. The Palliative Outcome Initiative has proved itself invaluable in forming strengthened relationships between Franklin Hospice and our community providers.

Helen Lees & Jackie Thompson
Franklin Hospice POI Team

Patient & Family Support

It was both an honour and a privilege to be chosen to work alongside our Franklin families in one of their most vulnerable times of life.

I came to Franklin Hospice with a wide range of experience from different social work arenas and arrived on the Hospice doorstep confident I would be well supported by my theoretical knowledge from academic studies that were focused on trauma.



I was certain that having worked in the most challenging of circumstances, with the most interesting people from all walks of life, that those experiences would hold me in good stead for this role. The reality was - it did not. There is a certain honesty - a rawness and a sense of being that envelope sorrow and resignation, anger and despair that is found within the clients in this role. The states of emotion and the depth that are shown (or buried), are unlike any other field I have worked in. It was the beginning of my journey re-learning and re-designing what I thought I already knew. Having been in this role for 11 months, it gives me great pleasure to present this recap of my first year.

Covid – the impact and the learning

One of the first challenges I faced was Covid. Much of life's discussions do not transpose or relate well over the phone. Often limitations in the client's hearing, speech, or technical abilities restrict phone conversation. Face to face contact and the time to do this, is essential to enable and encourage those courageous conversations that sometimes need to be had.

Talking because talking works (Counselling Services)

The need for counselling within our clients continues to grow. There has been a move to introduce this as "Talking – because talking works, rather than the use of the word "counselling". This has seen a marked increase of uptake by our clients.

The Patient and Family Support worker is well supported by hospice team members Alison and Karena. This role would also struggle to potentialize all that it can offer without the support of the volunteers from our community. These selfless people play a huge part in enabling hospice to make our vision a reality. To the volunteers who have dedicated Tuesday mornings to host our social morning tea 'Daybreak', thank you. Whether it has been providing a warm welcome, home baking, making tea, giving musical talents an outlet, or lending a listening ear, we could not have got this group off the ground if it hadn't been for you. A special thanks and mention to Martine, Pam, and Huru for their exceptional support.

Looking to 2023

2023 will bring some exciting changes. I will be launching our Kowhai programme – a program that is aimed for carers (rather than patients) and provides education and resources to those facing the dynamics of a changing relationship.

We also look forward to welcoming our first social work student from Auckland University, a student who will be in their third year of a Master of Social Work programme. This is a win-win situation that will allow hospice to promote social work in bereavement and grief as the specialised area it is by partnering with Auckland University, give a student a fabulous learning environment and is a creative way to find resources and support for the PFSWL role.

Sharon Amundsen
Patient & Family Support Services Manager

Fundraising and Marketing

With the ongoing pandemic in the second half of 2021, fundraising and raising awareness of Franklin Hospice in the community became very challenging. Events and fundraisers were cancelled, resulting in an income shortfall from these vital revenue streams. From December, I became the fundraising manager and a fundraising assistant, Karena Brady-Leathem was employed. With Covid necessitating a different and new perspective, the fundraising team moved from strength to strength.

We managed to run a very successful Riverhaven event under Covid red light restrictions. A new event was added to the calendar - a luncheon with music, raffles and auctions - which also raised a substantial amount.

Our social media engagement has increased and through this, our communication with the community has improved vastly. It is an easy and inexpensive method of marketing and with planning and scheduling, it is proving to be a more effective marketing tool than previous forms of media used.

A specific focus for the last two quarters has been involving the community and spreading awareness of what Franklin Hospice's role in the community is. This has involved attending markets and events and talking to individuals about what we do. We will be continuing this, especially in busier summer months.

"I cannot express myself to the excellent care and attention the nurses showed to us both – they were just wonderful."

Fundraising and Marketing

Another initiative which is being encouraged is Public Initiated Events. Franklin Hospice has information for participants who run events and donate the proceeds. Our fundraising team is here to support and assist, but ultimately the events are run by the public.

Friends of Franklin Hospice is a new membership option we are now offering. The idea is to encourage regular giving and local businesses are supporting this by adding to the value of the "Friends package".

We also have regular donors, casual donors and people wanting to help in many other ways as well. Because of the wonderful team work at Franklin Hospice, we also receive many in memoriam donations, often with heartfelt words from bereaved families.

I am extremely grateful to the Franklin Hospice team for all their support and encouragement, the volunteers who help make events happen, the businesses who are so supportive, and of course the wider community who support us in so many ways.

Alison Daldy
Fundraising Manager



The Franklin Hospice Shop

As Manager of the Franklin Hospice Shop, I would like to thank our dedicated Retail Team of Volunteers. They are a crucial part of the overall running of the Shop. We all work together as a team and maintain high standards which is apparent by all the wonderful acknowledgments that we receive from many of our customers.

This year was challenging with the number of times the shop had to close due to Covid. It also became a challenge to keep the shop adequately resourced. However, we managed our way through and still ran a number of raffles and bake sales to support our shop sales.

I would like to give a special thank-you to all of our volunteers who help with the running of our shop, and a special thank you to Shirley & Gael for all their support that they have given over the past 25 years.

I look forward to another positive and successful year ahead.

Vicki Burton
Shop Manager



Hospice Volunteers

Hospices rely on volunteer support and Franklin is no different. We have a tireless team of bakers, knitters, drivers, cleaners and sorters who work behind the scenes and whom we could not do without. Thank you to all those who help in our shop and at our events. Thank you to those who write patient biographies, help with our day break sessions, drive patients to appointments, clean cars, etc. The list is endless and we thank each and every one of you for your Mahi Aroha. Without you, we simply could not provide the service we do.

This year we added biography writing to the list of support services we provide for patients – we now have 4 trained biographers and are able to offer this wonderful opportunity free to our patients.

Our volunteers gifted more than 12,000 hours of their time during the year. If we had to pay even the minimum wage of \$20.00 per hour, it would add an additional \$240,000 to our annual operating costs.

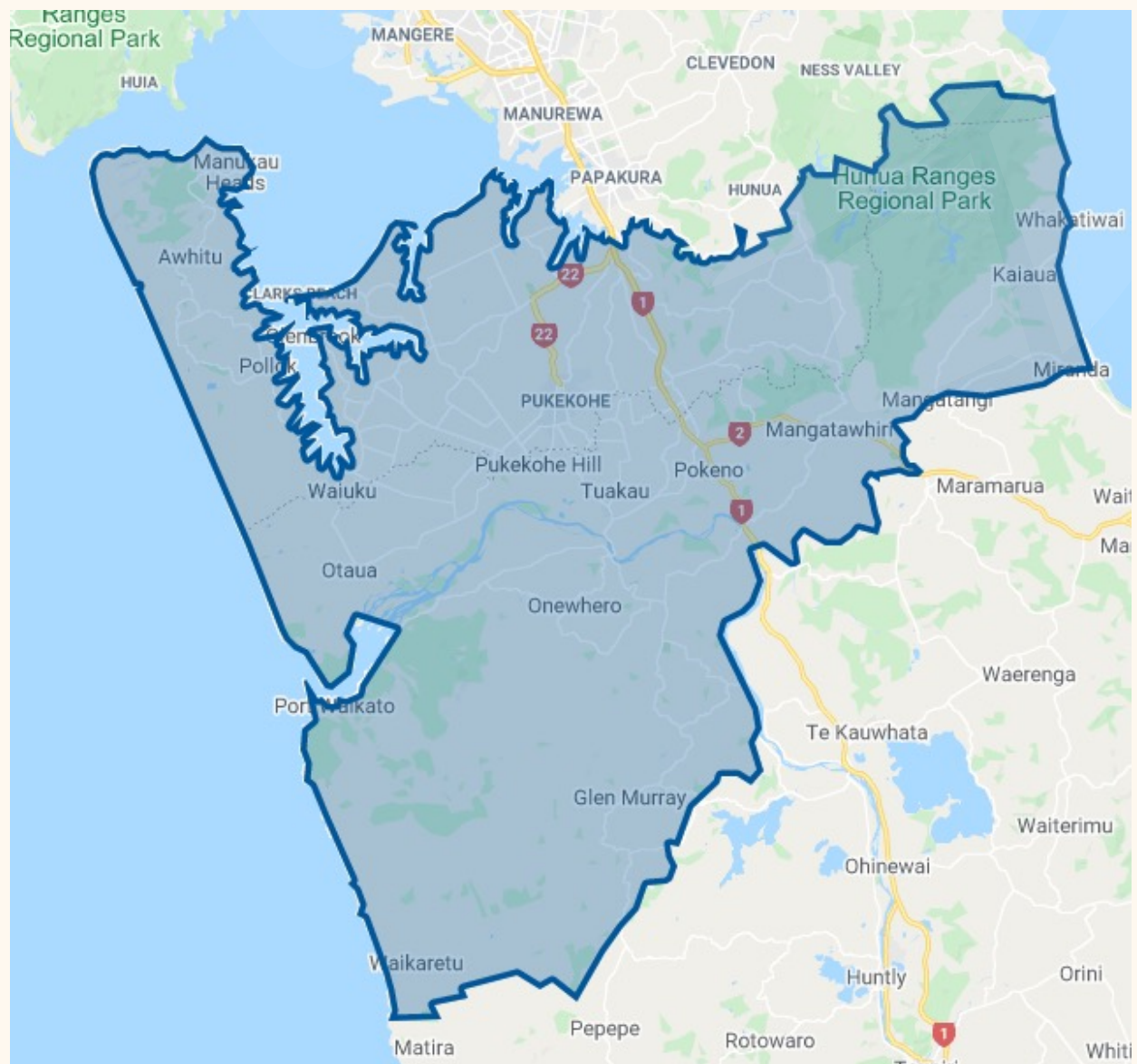
Our sincere thanks go to each and every volunteer and this year marked special milestones for a number of our volunteers who celebrated with us at our special thank you function. Volunteers Shirley Roberts and Gael Coles, reached the 25 year marker in May. What a tremendous effort! A quarter of a century volunteering for Franklin Hospice helping others. They have covered so many different volunteer jobs during this time and are still crucial to keeping the organisation thriving. They are still smiling happy examples of the generosity of the human spirit – well done ladies.



Volunteer
Hours:
12,000+

Our Area

Franklin Hospice covers a large geographical area incorporating southern Auckland and northern Waikato.



Finances

The consolidated accounts of the Franklin Hospice Charitable Trust and the Franklin Hospice Charitable Foundation show a loss of \$172,911 for the year ending 30th June 2022. This loss was mainly due to the impact of Covid on revenue generating activities – The Hospice Shop and our major events in particular.

Franklin Hospice Charitable Foundation had to make a \$50,000 loan to Franklin Hospice Charitable Trust to ensure we had even cashflow to continue our good works. Together, both Trusts have assets of \$3,409,279 (\$3,582,190 in 2020) of which \$2,999,669 are non-current assets (buildings, plant, equipment and managed funds) and \$612,116 are current assets.

Statement of Financial Performance - Consolidated P & L

Consolidated Income	20/21	21/22
Poi	\$ 56,462	\$ 68,354
Counties Manukau DHB	\$ 695,064	\$ 641,915
Shop	\$ 188,856	\$ 246,823
Donations & Bequests	\$ 84,521	\$ 81,078
Fundraising	\$ 79,890	\$ 152,943
Grants	\$ 56,080	\$ 99,737
Other	\$ 64,404	\$ 275,528
Total Income	\$ 1,225,277	\$ 1,566,378
Consolidated Expenditure		
Poi	\$ 60,490	\$ 47,888
Shop	\$ 76,905	\$ 84,829
Patient & Family Support	\$ 844,380	\$ 716,301
Support Services	\$ 325,833	\$ 296,034
Fundraising & Marketing	\$ 90,580	\$ 84,612
Transfer to Development Trust	\$ -	
Total Expenditure	\$ 1,398,188	\$ 1,229,664
Consolidated Surplus	-\$ 172,911	\$ 336,714

Supporters and Sponsors

- Barfoot & Thompson (Pukekohe, Waiuku and Drury)
- Blue Sky Trust
- Bombay Lions Club
- Bombay Truck Show
- CMT Therapeutic Massage
- Conveyancing Shop Lawyers
- Countdown Pukekohe
- Dilmah
- Farmers Pukekohe
- Franklin Chapter of BNI New Zealand
- Freemasons Foundation
- Griffins
- LaValla
- Lotteries Commission
- Mitre 10
- New World Pukekohe
- South Auckland Motors
- Kings Plant Barn
- Daltons
- Counties Energy
- Paddock to Pantry
- Pak n Save Pukekohe
- Papakura Chapter of BNI New Zealand
- Pukekohe Lions Club
- Race4Life
- Riverhaven Artland
- Z Energy Pukekohe. Bombay and Waiuku

And numerous local service organisations whose assistance we value and appreciate. Sincere thanks to all of you

Our Team

Governance

Angela Huxford

Brian McMath
Chair

Bruce Peden

Glenn Jackson
Deputy Chair

Graeme Longdell

Dr Richard Potman

Paul Reidy

Sharelle Lincoln

Management

Sue Marshall,
CEO

Maria Iacoppi,
Clinical Services Manager

Sharon Amundsen,
Patient & Family Support
Team Leader

Vicki Burton,
Shop Manager

Alison Daldy,
Fundraising & Marketing

Hospice Team

**Helen, Jude, Jackie, Roxie,
Lynne, Nicole, Jo, Karena,
Sooz and Linda.**

Contact Details

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Franklin Hospice


Te Kahu Pairuri
ki Franklin